

STATE OF IOWA
DEPARTMENT OF COMMERCE
UTILITIES BOARD

IN RE: SERVISENSE.COM, INC.	DOCKET NOS. TCU-00-37 TF-00-161 WRU-00-67-3462
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**ORDER APPROVING APPLICATION, TARIFFS, AND CONCURRENCE IN MAPS,
GRANTING WAIVERS, AND ISSUING CERTIFICATE**

(Issued September 21, 2000)

On June 28, 2000, ServiSense.com, Inc. (ServiSense), filed an application for issuance of a certificate of public convenience and necessity, pursuant to Iowa Code § 476.29 (1999), stating its intention to provide local exchange service. The application has been identified as Docket No. TCU-00-37. ServiSense proposes to offer service in the exchanges served by Qwest Corporation, f/k/a U S WEST Communications, Inc. (Qwest), and Iowa Telecommunications Services, Inc., d/b/a Iowa Telecom, successor to GTE Midwest Incorporated (Iowa Telecom). ServiSense states that it will adopt the maps of the exchanges and service areas as shown in the filed tariffs of Qwest and Iowa Telecom and any future modifications to those exchange boundaries. ServiSense states that it will support 2-PIC methodology for intraLATA and interLATA dialing parity for all customers. ServiSense has provided the qualifications of its company officers and financial statements.

ServiSense also filed proposed tariffs that contained the specific services, terms, and conditions under which the services will be offered. The proposed tariffs have been identified as Docket No. TF-00-161.

Iowa Code § 476.29(2) (1999) provides that the local exchange carrier shall not be denied a certificate if the Utilities Board (Board) finds that the applicant "possesses the technical, financial, and managerial ability to provide the service it proposes to render and the board finds the service is consistent with public interest." The Board has reviewed the information provided and finds that ServiSense has demonstrated the necessary technical, financial, and managerial ability to provide local exchange service.

Iowa Code § 476.29(4) requires that each certificate define the service territory in which local telephone service will be provided and authorizes the Board to promulgate rules establishing requirements for filing maps showing the service territory. Subrule 199 IAC 22.20(3) requires that all utilities have on file with the Board maps, which show exchange boundaries. The Board finds that ServiSense has complied with the statutory and rule requirements by concurring in the exchange and service area maps of the incumbent local exchange carriers, Qwest and Iowa Telecom.

On July 17, 2000, ServiSense requested three waivers identified as Docket No. WRU-00-67-3462. ServiSense requested a waiver of 199 IAC 16.5(2), which requires it to keep its records according to the uniform system of accounts. ServiSense states that it employs an accounting system in accordance with generally

accepted accounting principles (GAAP). The Board finds that this waiver should be granted, since records kept in accordance with GAAP accounting is acceptable for a competitive local exchange service provider.

ServiSense requested that the Board waive 199 IAC 18.2, which requires that ServiSense keep its records in Iowa. The Board will grant this waiver with the understanding that ServiSense states it will make its records available to the Board at any place designated by the Board.

ServiSense also requested the Board waive 199 IAC 22.3(1), requiring it to independently publish a directory. ServiSense proposes to make its customer listings available to the publishers of the local directories. The Board finds that ServiSense does not have a sufficient number of customers to warrant publishing a directory, and its proposal to have customers listed in the currently published directories is acceptable. The Board will grant the waiver.

The Board has reviewed the proposed local exchange and access tariffs filed by ServiSense and finds they comply with Board rules for the filing and processing of tariff pages. Based upon its approval of ServiSense's tariffs, map concurrence, and application, the Board finds it is in the public interest to grant a certificate.

IT IS THEREFORE ORDERED:

1. The application for a certificate of public convenience and necessity filed by ServiSense.com, Inc., on June 28, 2000, is approved.
2. The request for waivers of 199 IAC 16.5(2), 18.2 and 22.3(1) are granted as described in this order.

3. The concurrence in the exchange and service area maps and boundaries of Qwest Corporation, f/k/a U S WEST Communications, Inc., and Iowa Telecommunications Services, Inc., d/b/a Iowa Telecom, successor to GTE Midwest Incorporated, is approved.

4. The tariffs identified as TF-00-161 are approved.

5. A certificate, identified as Certificate No. 0223, is issued to ServiSense.com, Inc., concurrently with this order.

UTILITIES BOARD

/s/ Allan T. Thoms

/s/ Susan J. Frye

ATTEST:

/s/ Raymond K. Vawter, Jr.
Executive Secretary

/s/ Diane Munns

Dated at Des Moines, Iowa, this 21st day of September, 2000.